| lost | | *********** | Level 1 | Principles of Information Technology |
|-------------|--|-------------|---------|---|
| N TECHWOLOG | INFORMATION TECHNOLOGY SUPPORT AND | ***** | Level 2 | Computer Maintenance/Lab |
| N°FORMATION | SERVICES | ***** | Level 3 | Computer Technician Practicum |
| | | ********** | Level 4 | Computer Technician Practicum (2nd time) |

| HIGH SCHOOL/ INDUSTRY CERTIFICATION | CERTIFICATE / LICENSE* | ASSOCIATE'S DEGREE | BACHELOR'S DEGREE | MASTER'S/ DOCTORAL PROFESSIO NAL DEGREE |
|---|--|--|--|---|
| Microsoft Technology Associate Windows Operating System Fundamentals | IBM Certified Specialist - InfoSphere Optim for Distributed Systems | Computer and Information Sciences, General | Computer and Information Sciences, General | Computer and Information Sciences, General |
| ERSI ArcGIS | Fundamentals | Computer and | Computer and | Computer |
| Desktop | Database | Information | Information | Systems |
| Entry | Associate - DB2 11 Fundamentals for z/OS | Systems Security/ Information Assurance | Systems Security /Information Assurance | Analysis/ Analyst |
| CompTIA A+ | HP ASE - ProLiant Server Solutions Integrator V2 | Information Technology | Computer Engineering, General | Computer Engineering, General |
| CompTIA IT | Oracle Linux 6 | Computer | Computer | Information |
| Fundamentals + | Advanced System Administration | Systems Networking and Tele- communications | Systems Networking and Tele- communications | Technology |

Additional industry-based certification information is available on the TEA CTE website. For more information on postsecondary options for this program of study, visit TXCTE.org.

| Occupations | Median Wage | Annual Openings | % Growth |
|--|----------------|--------------------|----------|
| Database Administrator | \$83,075 | 1,063 | 19% |
| Computer Hardware Engineer | \$111,738 | 343 | 24% |
| Computer System Analyst and Support | \$87,568 | 5,937 | 29% |

| WORK BASED LEARNING AND EXPANDED LEARNING OPPORTUNITIES | | | |
|--|------------------------------------|--|--|
| Exploration Activities: | Work Based Learning Activities: | | |
| Join TSA Job shadow a database administrator or computer hardware engineer | Obtain a Certification | | |

The Information Technology Support and Services program of study explores the occupations and educational opportunities associated with administering, testing, and implementing computer databases and applying knowledge of database management systems. This program of study may also include analyzing user requirements and problems to automate or improve existing systems and review computer system capabilities. This program of study may also include exploration into the research, design, or testing of computer or computer-related equipment for commercial, industrial, military, or scientific use.



The Information Technology (IT) Career Cluster focuses on building linkages in IT occupations for entry level, technical, and professional careers related to the design, development, support, and management of hardware, software, multimedia, and systems integration services.

Successful completion of the Information Technology Support and Services program of study will fulfill requirements of the Business and Industry endorsement or STEM endorsement if the math and science requirements are met. Revised - July 2020



COURSE INFORMATION

| COURSE NAME | SERVICE ID | PREREQUISITES (PREQ) COREQUISITES (CREQ) | Grade |
|---|----------------------|---|-------|
| Principles of Information Technology | 13027200 (1 credit) | None | 9-10 |
| Computer Maintenance/Lab | 13027300 (1 credit) | PREQ: Principles of Information Technology | 10-11 |
| Computer Technician Practicum | 13027500 (2 credits) | None | 11-12 |
| Computer Technician Practicum (2nd time) | 13027510 (2 credits) | PREQ: Computer Technician Practicum | 12 |

FOR ADDITIONAL INFORMATION ON THE INFORMATION TECHNOLOGY CAREER CLUSTER, PLEASE CONTACT: Angela Nolan | Director of College and Career Readiness anolan@crandall-isd.net

(District) offers career and technical education programs in (types of programs offered). Admission to these programs is based on (admission standards). It is the policy of (District) not to discriminate on the basis of race, color, national origin, sex or handicap in its vocational programs, services or activities as required by Title VI of the Civil Rights Act of 1964, as amended; Title IX of the Education Amendments of 1972; and Section 504 of the Rehabilitation Act of 1973, as amended. It is the policy of (District) not to discriminate on the basis of race, color, national origin, sex, handicap, or age in its employment practices as required by Title VI of the Civil Rights Act of 1964, as amended; Title IX of the Education Amendments of 1972; the Age Discrimination Act of 1975, as amended; and Section 504 of the Rehabilitation Act of 1973, as amended. (District) will take steps to assure that lack of English language skills will not be a barrier to admission and participation in all educational and vocational programs. For information about your rights or grievance procedures, contact the Title IX Coordinator at (physical address of Coordinator) (email address of Title IX Coordinator), (phone number of Title IX Coordinator), and the Section 504 Coordinator at (physical address of Coordinator), (email address of Section 504 Coordinator), (phone number of Section 504 Coordinator)